

# Contact Information

For more information about Dominion Energy benefits, contact...

Benefit	Administrator	Reasons to Contact	Phone Number	Website or Email Address
<b>Dominion Energy Benefit Center</b>	Alight Solutions	<ul style="list-style-type: none"> <li>• Questions about your benefits or enrollment</li> <li>• Qualifying life events</li> </ul>	<b>1-877-434-6996</b>	Your Benefits Resources™ (YBR) <a href="http://digital.alight.com/dominionenergy">http://digital.alight.com/dominionenergy</a>
<b>Dominion Energy HelpLine</b>	Dominion Energy	<ul style="list-style-type: none"> <li>• After you have contacted a claim administrator and still need help</li> <li>• Changes in your name, marital status and address</li> </ul>	<b>1-877-947-4636</b> <b>1-804-771-4636</b> (tie line) <b>8-736-4636</b>	Email: <a href="mailto:helpline@dominionenergybenefits.com">helpline@dominionenergybenefits.com</a>
<b>Accident Insurance</b>	MetLife	<ul style="list-style-type: none"> <li>• Questions about your coverage</li> <li>• Making a claim</li> </ul>	<b>1-800-438-6388</b> (1-800-GetMet8)	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>
<b>Auto/Home Insurance</b>	MetLife	<ul style="list-style-type: none"> <li>• Group auto and home policies at group rates</li> </ul>	<b>1-800-438-6388</b> (1-800-GetMet8)	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>
<b>Auto/Home Insurance</b>	Liberty Mutual	<ul style="list-style-type: none"> <li>• Group auto and home policies at group rates</li> </ul>	<b>1-800-295-9943</b>	<a href="http://www.libertymutual.com/dominion">www.libertymutual.com/dominion</a>
<b>Best Doctors</b>		<ul style="list-style-type: none"> <li>• Get an expert second opinion and medical diagnosis</li> <li>• Get medical treatment recommendations</li> </ul>	<b>1-866-904-0910</b>	<a href="https://members.bestdoctors.com">https://members.bestdoctors.com</a>
<b>Critical Illness</b>	MetLife	<ul style="list-style-type: none"> <li>• Questions about your coverage</li> <li>• Making a claim</li> </ul>	<b>1-800-438-6388</b> (1-800-GetMet8)	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>
<b>COBRA</b>	Dominion Energy Benefit Center	<ul style="list-style-type: none"> <li>• COBRA enrollment</li> </ul>	<b>1-877-434-6996</b>	N/A
<b>Dental</b>	MetLife	<ul style="list-style-type: none"> <li>• Dental claims and network providers</li> </ul>	<b>1-800-942-0854</b>	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>
<b>Discounts</b>	LifeMart provided by LifeCare	<ul style="list-style-type: none"> <li>• Access to hundreds of discounts on items such as child care, electronics, entertainment, fitness, retail, dining and travel</li> </ul>	N/A	<a href="http://www.discountmember.lifecare.com">www.discountmember.lifecare.com</a> Registration code: Dominion
<b>Employee Assistance Program (EAP)/ Life Resource Center</b>	Beacon Health Options	<ul style="list-style-type: none"> <li>• Personal concerns for employees and immediate families</li> <li>• Emotional well-being</li> <li>• Legal and financial concerns</li> <li>• Child care, adult care and parenting</li> <li>• Convenience services</li> </ul>	<b>1-877-366-9355</b> (1-877-DOM-WELL)	<a href="http://www.achievesolutions.net/dominion">www.achievesolutions.net/dominion</a>
<b>Flexible Spending Accounts (FSAs)</b>	PayFlex	<ul style="list-style-type: none"> <li>• Healthcare and Day Care FSA coverage and claim payments</li> </ul>	<b>1-844-729-3539</b> (1-844-PAYFLEX)	<a href="http://www.payflex.com">www.payflex.com</a>
<b>Health Savings Accounts (HSAs)</b>	HSA Bank	<ul style="list-style-type: none"> <li>• Check HSA balance</li> <li>• Questions about account</li> </ul>	<b>1-800-357-6246</b>	<a href="http://www.hsabank.com">www.hsabank.com</a>
<b>Identity Theft</b>	InfoArmor	<ul style="list-style-type: none"> <li>• Credit monitoring reports</li> <li>• Identity theft restoration</li> </ul>	<b>1-800-789-2720</b>	<a href="http://myportal.infoarmor.com">myportal.infoarmor.com</a>
<b>Life Insurance</b>	MetLife	<ul style="list-style-type: none"> <li>• Enrollment and coverage questions</li> <li>• Statement of Health</li> </ul>	<b>1-877-434-6996</b>	<a href="http://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>

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