

“ Best Doctors was very helpful in both obtaining my records and reviewing my medical conditions. I was very happy with their services.”



Your Solution

When You Need Your Records

Best Doctors will collect and organize your medical records for you and provide them on an easy-to-access USB drive. You will also receive a personal Health Alert Summary based on the records collected, giving you a total snapshot of your medical wellness.

How the Process Works:

1. Contact Best Doctors and a Member Advocate schedules time with you on the phone to collect information about your current health status, medical history, and medical record information.
2. Once you have signed the Medical Release Form, Best Doctors collects all of your medical records from the past five years.
3. The Best Doctors clinical team reviews your records and offers guidance on health issues. You get a personalized Health Alert Summary that points out any health issues our physicians may have noticed, as well as a checklist of steps to keep you healthy.
4. You receive copies of your medical files, as well as your Health Alert Summary on a secure flash drive.